

## Eich cam cyntaf at wasanaethau'r Cyngor

Mae Galw Sir Gâr yn ffordd hawdd ichi ddefnyddio holl wasanaethau'r Cyngor. Beth bynnag yw eich ymholiad, gallwch gysylltu â ni yn y modd mwyaf cyfleus i chi.

Byddwn bob amser yn croesawu eich ymholiad ac yn rhoi ichi wasanaeth o'r safon orau sy'n bosibl.

Os bydd gennych unrhyw gwestiynau neu adborth ynghylch ein gwasanaeth, gofynnir ichi gysylltu â ni. Hoffem gael eich adborth neu eich sylwadau.

**01267 234567**

Gallwch gysylltu â Galw Sir Gâr **DROS Y FFÔN** rhwng 8.30am a 6.00pm ddydd Llun i ddydd Gwener.

Codir taliadau safonol am bob galwad ffôn. Gall galwadau gael eu recordio fel rhan o'n hymrwymiad i hyfforddi, archwilio, a sicrhau ansawdd.

**NEGES DESTUN**

**0789 2345678**

**GWEFAN**

**[www.sirgar.gov.uk](http://www.sirgar.gov.uk)**

**FFÔN TESTUN**

**01267 228659**

**E-BOST**

**[galw@sirgar.gov.uk](mailto:galw@sirgar.gov.uk)**

**CANOLFANNAU GWASANAETH  
CWSMERIAID**

- Tŷ Elwyn, Llanelli SA15 3AP
- Neuadd y Dref, Rhydaman SA18 3BE
- 3 Heol Spilman, Caerfyrddin SA31 1LE

**AMSER AGOR:**

Dydd Llun - ddydd Iau - 8.45am - 5.00pm

Dydd Gwener - 8.45am - 4.30pm

Yn agor yn hwyr am 1.00pm ar ddydd  
Mawrth cyntaf y mis oherwydd  
hyfforddiant staff.



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Mae hwn yn wasanaeth ddwyiaethog

GD1585



## Your gateway to Council services

Carmarthenshire Direct gives you easy access to all Council services. Whatever your query you can contact us in the way most convenient for you. We will always welcome your query and give you the highest possible standard of service. If you have any queries or feedback regarding our service, please contact us. We welcome your feedback or comments.

**01267 234567**

You can **TELEPHONE** Carmarthenshire Direct between 8.30am and 6.00pm Monday to Friday.

Standard call charges apply. Calls may be recorded as part of our commitment to training, audit and quality assurance.

**TEXT**  
**0789 2345678**

**WEBSITE**  
**[www.carmarthenshire.gov.uk](http://www.carmarthenshire.gov.uk)**

**TYPE TEXT PHONE**  
**01267 228659**

**E-MAIL**  
**[direct@carmarthenshire.gov.uk](mailto:direct@carmarthenshire.gov.uk)**

### CUSTOMER SERVICE CENTRES

- Ty Elwyn, Llanelli SA15 3AP
- Town Hall, Ammanford SA18 3BE
- 3 Spilman Street, Carmarthen SA31 1LE

### OPENING TIMES:

Monday - Thursday - 8.45am - 5.00pm  
Friday - 8.45am - 4.30pm

Opening late at 1.00pm on the first Tuesday of the month due to staff training.



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This is a bilingual service

